

# Acute care hospital

## CASE STUDY

An acute care hospital with approximately 2,500 employees was operating with below average employee turnover, but the leadership of the institution still recognized that it could gain additional benefits by reducing turnover and improving hire quality. It deployed Arena initially for Patient Care Associates, for whom total employment was 175, to measure its impact.

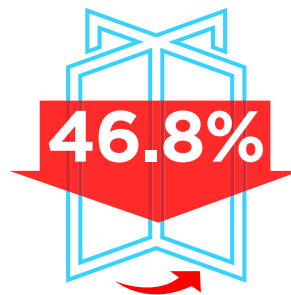
The institution's turnover in this job category within 60 days of hire was 22.2% without Arena, below the median turnover in this job category in the United States of 38% within 90 days of hire.

Nevertheless, after implementing Arena, turnover dropped to 11.8%. The reduction in turnover was statistically significant both against a control group and against historic turnover numbers.

The savings in this job category alone, based on hires annually in the job category and an out-of-pocket expense for each individual turning over of \$25,000, was:

### Target outcome: Turnover reduction

**22.2%**  
Pre-Arena



**11.8%**  
With Arena

### Total savings with Arena

**\$111,800/year**  
in the first job category



**\$1.6 million/year**  
across the entire facility